

TheGreatEscapeOnLine.com Consignment Program For eBay Auctions

Address: 5400 Charlotte Ave. Nashville, TN 37209 Phone: (615) 385-2116 E-mail: contactus@TheGreatEscapeOnLine.com

Frequently asked questions:

How does it work?

It's easy!

1. Thoroughly read all material on this FAQ page and the actual consignment contract to make sure that you understand all policies and procedures that are involved in consigning product with TheGreatEscapeOnLine.com. (Feel free to call, e-mail or log onto our website if you have any questions.)
2. Call 615-383-0212 to locate the authorized eBay location nearest you and set an appointment to drop off your item(s) for auction.
3. After you've dropped your item(s) off, an authorized eBay staff member will research and help determine an estimated value for it.
4. If your item meets our requirements and specifications, TheGreatEscapeOnLine.com will develop (with your input) a listing strategy that will help you maximize the value of your item on eBay. At this time please provide us with additional information and key points to use in your listing; accurate information is an essential factor in insuring that your item receives the highest selling price possible.
5. After you've signed the contract and have received a receipt, we will place your item in a secure area and immediately begin the process of photographing and writing up a description for it.
6. Once your item is listed on eBay (which should be within 7 to 21 days of when we received it) we will e-mail you a link that you can use to track the action as it unfolds! (Get ready for the fun!)
7. Once the auction ends, we will collect the payment from the winner and professionally ship your item. When the transaction is completed, we will contact you about making arrangements for getting a check to you.

What kind of items does TheGreatEscapeOnLine.com consign?

Almost anything that can be put into a box! We specialize in collectibles such as **Movie & Television Memorabilia, Music Memorabilia & Instruments, Records, Comics, CDs, DVDs, Video Games & Systems, Toys, Dolls, Statues, Figurines, Action Figures, Magazines, Books, Paper products, Popular Culture items, Franklin Mint, Hamilton & Other Collector's Series items, Original Art & Prints, Photographs, Games & Gaming, Collectible Cards, Vintage Sports Cards & Memorabilia, Authenticated Autographs**, and much more! We can probably sell almost any item that you own! But be aware that eBay has a list of restricted items (such as firearms, alcohol, counterfeit and bootleg items) that they prohibit us from listing.

What if my item isn't eligible to be sold on eBay?

We still may be able to purchase your item to sell at one of our brick-and-mortar locations. (We're more than just an eBay store! We've been in business since 1977 selling many of the items that you find on eBay now.) Even if your item doesn't meet our requirements to be listed on eBay, there are still many items that we buy to sell in our retail store locations. We usually buy **CDs, DVDs, Video Games & Systems, Toys, Comics, Movie & Television Memorabilia, Music Memorabilia** and many other related items!

Who is responsible for my item when I drop it off?

You are until the winning bidder receives it and is pleased with the item. However, TheGreatEscapeOnLine.com is not responsible for the safety of your item when situations occur that we have no control over – such as an item being damaged by fire, flood, earthquake or burglary in one of our store locations that results in the item being stolen. You should check with your homeowner's policy (or any other insurance policies that you carry) to see whether the item is covered under your policy. However, we do accept responsibility for your item if damage occurs because of negligence on the part of one of our employees. Should this happen, you will receive the listed minimum bid or reserve price (whichever is higher). Be assured that we have tight security and that every eBay item is stored and packed with the utmost care. We know that our success rests on the total satisfaction of both you and the buyer! If you'd like to see what kind of reputation we've developed with our online customers throughout the years (we've been selling items on eBay since 1999), please read and compare our listings and feedback ratings with other eBay sellers. (Our seller name on eBay is "thegreatescape.") We feel that you will be impressed with the volume of merchandise that we've sold, our prices, and our customer satisfaction ratings!

How long will my item be for sale on eBay?

Usually we list items on eBay for 10 days so that they can receive the maximum amount of exposure to the largest number of buyers! However, we can also list items that run fewer than 10 days under special circumstances (i.e. 3 days for tickets to an upcoming concert or sporting event).

Will I be able to watch my auction on eBay?

Yes! We will e-mail you a link that you can use to track your auction on eBay. This can be the most exciting part of selling your item through us! Keep in mind that many items don't receive large bid amounts until the last few minutes before the auction ends. (Or, the last few SECONDS, in some cases!)

What if my item hasn't sold by the end of the last auction?

If your item hasn't sold after the first auction then we'll re-list your item on eBay for free! If it doesn't sell the second time then your end-of-auction notification will be sent out via e-mail, phone or postal service within 7 days. You may choose to pick up your item within 21 days of the ending auction date or we can dispose of the item for you.

Will I be able to set a minimum selling price for my eBay auction?

Yes. Sellers are able to suggest an opening bid and can even set a "reserve" to insure that the item will not be sold for less than a specific price. However, while "high" minimum starting bids do provide a "safety net" for selling your item, setting a higher starting bid may actually limit the number of bids that you'll end up receiving – which could also decrease the price that the item might have sold for (compared to another listing with the exact same merchandise)! Usually the lower the starting bid, the better!

When can I expect to receive my check?

Usually, you will receive your payment 35-40 days after the listing ends. Be aware that winning bidders who delay payment for your item will also cause delays in our schedule for sending out your check. In addition, occasionally a winning bidder may never pay for your item. In this case, we will cancel the original auction and relist your item for free. Your payment and pick-up options will be based on the results of the new auction schedule.

How does TheGreatEscapeOnline.com get paid?

Like all eBay retail sellers, TheGreatEscapeOnLine.com makes a commission on the items that we sell. This fee is used to cover the costs of photographing, description writing, listing, payment collection, customer service, e-mail responses, feedback, packing and shipping. Once the item sells, TheGreatEscapeOnLine.com deducts both our commission and your eBay and payment processing fees before sending you a check.

General Service Fees Charged By TheGreatEscapeOnLine.com:

.01	to	\$500.00	= 30% of the first \$500.00
\$500.01	to	\$1000.00	= 25% of the next \$500.00
\$1000.01	up		= 20% of everything above \$2000.00

TheGreatEscapeOnLine.com eBay Consignment Contract

Address: 5400 Charlotte Ave. Nashville, TN 37209 Phone: (615) 385-2116 E-mail: contactus@TheGreatEscapeOnLine.com

1. By signing this agreement, you, the seller of the proposed item(s) to be listed on eBay, authorize TheGreatEscapeOnLine.com to provide the following services in agreement with all terms and conditions of this contract. (No other services are implied or otherwise guaranteed.)
2. The provisions of this contract will begin on the date signed by both the seller and TheGreatEscapeOnLine.com, and will end 90 days from the starting date, unless authorized by TheGreatEscapeOnLine.com.
3. TheGreatEscapeOnLine.com Service Fee: The seller agrees to pay TheGreatEscapeOnLine.com a percentage of the winning bid's gross sale's price. This service fee is based upon the amount of the gross sale's price – 30% of the first \$500.00 (\$.01 to \$500.00), 25% of the next \$500.00 (\$500.01 to \$1000.00), 20% of the amount above \$2000.00 and more.
4. The seller's item(s) must be dropped off at one of our official drop-off locations. Select items may be available for out-of-store pick-up or other delivery service drop-off, but must first receive official approval from TheGreatEscapeOnLine.com.
5. The seller's item(s) to be listed on eBay must be researched and evaluated, by an official representative of TheGreatEscapeOnline.com, to bring an estimated value of at least \$100.00 or more.
6. The seller guarantees that the item(s) are legally their property and that they possess the necessary rights and authorization to sell and distribute these item(s), which will permit TheGreatEscapeOnLine.com to sell and distribute these item(s) to a third party (buyer). The seller also guarantees that the item(s) are not counterfeit or stolen.
7. The seller guarantees that all information pertaining to the item(s) to be listed on eBay is not false, inaccurate or misleading. Any information provided by the seller, that causes any additional expense to TheGreatEscapeOnLine.com, will have the expenses deducted from the net proceeds from the sale of the item(s) and paid to TheGreatEscapeOnLine.com.
8. The seller's item(s) are also subject to all eBay policy stipulations as listed on the official eBay website.
9. Large quantities or unique items are subject to having the service fee percentage adjusted due to the difficulty and extensive labor involved in preparing the item(s)'s description, item manipulation, organization and sorting, storage, and shipping and handling.
10. The TheGreatEscapeOnLine.com will produce the title and description information to be listed on eBay with input from the seller of the item(s), which is to be submitted in writing.
11. Price listing strategies will be determined by an official representative of TheGreatEscapeOnLine.com with the approval of the seller, although TheGreatEscapeOnLine.com will be the final arbiter on determining price listing strategies and any other stipulations of this contract.
12. The seller's item(s) will be listed as an auction for either 7 or 10 days (with the possibility of a shorter auction duration taking place because of time considerations, such as sporting events, concerts, etc.) or as a Fixed Price listing for 30 days.
13. The seller will also be responsible for any fees incurred from listing their item(s) on eBay, such as eBay and PayPal fees, and authorizes TheGreatEscapeOnLine.com to deduct all fees and charges before sending the remainder of the winning bid to the seller. TheGreatEscapeOnLine.com's commission percentage is based upon the ending auction price, before other fees are deducted from the selling price. The seller may opt for the check to be mailed to a specified location or pick it up from one of our store locations.
14. Any changes in this contract may only be changed in writing, with both the seller and TheGreatEscapeOnLine.com signing the proposed change addendum.
15. Once an item has been listed on eBay, no variations in the listing and relisting pricing strategies are allowed without a written and signed agreement between the seller and TheGreatEscapeOnLine.com. The description or title line may be revised to correct inaccuracies and/or add additional relevant information without written permission or consent from the seller. The seller will be notified by e-mail or phone within seven days that the auction has ended. The item will be listed on eBay within 21 days from the signing of the contract.

16. The seller implicitly agrees to complete the transaction with the buyer as long as the winning bid reaches the minimum, reserve or buy-it-now price, regardless of what the estimated value was calculated to be at the time the contract was signed.
17. The seller, or any representative thereof, agrees not to bid on their own auction item(s).
18. The seller authorizes TheGreatEscapeOnLine.com to use its discretion in not selling and shipping to a buyer suspected of fraud or the possibility of non-payment.
19. Special considerations may be taken into account to prematurely end an eBay auction (i.e. item is mistakenly described, item is found to be stolen property, etc.) but the seller is responsible for any costs incurred due to ending the auction early.
20. Each item(s) will be insured for shipping purposes.*
21. All fees must be paid to TheGreatEscapeOnLine.com before any item(s) are returned to the seller.
22. If the buyer returns the item(s) with TheGreatEscapeOnLine.com's approval, the seller will not be eligible to receive payment for that transaction. The item will be evaluated to see if it can be listed again, or be deemed ineligible to be listed and returned to the seller.
23. No item(s) may be reclaimed by the seller until the listing and relisting processes have been completed on eBay, and only if the item(s) did not receive a winning bid, or the winning bidder refuses to pay. The seller authorizes TheGreatEscapeOnLine.com to dispose of the item(s) if they are not picked up by the seller, or authorized representative thereof, within 21 days after the seller has been notified by e-mail, phone or postal service.
24. The seller will be sent their payment, in the form of a check, within 35 days after the winning bidder has received the item. If there is any disagreement with the buyer concerning the item(s)'s description, condition, authenticity, etc., then the 35-day countdown will only begin after the disagreement has been mutually resolved between TheGreatEscapeOnLine.com and the buyer (the buyer is allowed up to 7 days to send in their payment).
25. TheGreatEscapeOnLine.com will not be held liable for claims, demands and damage to items that are stolen or damaged due to shipping, the buyer, or any other situations that may occur, and never accepts title or risk of loss. The title and risk of loss for the item(s) remains with the seller until TheGreatEscapeOnLine.com transfers the item(s) to a delivery service for shipping. The title of the item(s) goes directly to the buyer at the time of shipment. If TheGreatEscapeOnLine.com is determined to be solely liable for the devaluation of the seller's item(s) then TheGreatEscapeOnLine.com's financial liability to the seller for their item(s) is no more than the minimum bid or reserve price (whichever is higher) listed on the contract.
26. The seller agrees not to hold any employee or representative of TheGreatEscapeOnLine.com liable (legal or otherwise) for any claim or demand created from having the seller's item listed on eBay. In no event is TheGreatEscapeOnLine.com liable to the seller, or any other party, for any incidental, direct or indirect or punitive damages occurring from this contract or its termination, regardless of the form of action.
27. TheGreatEscapeOnLine.com may terminate this contract without notice, at any time, with or without reason or cause.
28. TheGreatEscapeOnLine.com may refuse any item, for any reason (which does not have to be stated to the seller), for listing by TheGreatEscapeOnLine.com. Any potential seller may be refused service at the sole discretion of, and for no cause stated by TheGreatEscapeOnLine.com.
29. No provision within this contract implies or constructs any partnership, agency or joint enterprise of any type between the seller and TheGreatEscapeOnLine.com.
30. TheGreatEscapeOnLine.com reserves the right to remove, at any time, the seller's item(s) from the eBay listings without stating an explicit reason as to why the listing is terminated. Grounds for immediately removing the seller's item(s) may be for, but not limited to, breaching this agreement, the item(s) causing legal liability for TheGreatEscapeOnLine.com, potential financial loss for TheGreatEscapeOnLine.com, fraudulent activity by the seller, inaccurate or falsely implied description of the seller's item, etc.

* Various countries and destinations will not allow the option of insuring, or fully insuring, your item. Your items will only be shipped to these destinations with the seller's permission. You accept all risk of damaged, lost or unreturned items. In other cases, countries that have prevailing conditions such as war, natural disasters, etc., may affect decisions to accept winning bids and TheGreatEscapeOnLine.com will confer with the seller before shipping product.

TheGreatEscapeOnLine.com eBay Consignment Contract

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For Information Concerning Your eBay Listing: Call (615) 383-0212

Date:		Item#		Consigned to TheGreatEscapeOnLine.com
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Item:	
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Estimated Value:		No fees or calculations shall be based upon this value.
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Initial Listing:

Minimum Bid:		Reserve Price:		Buy It Now:	
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Relisting:

Minimum Bid:		Reserve Price:		Buy It Now:	
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Winning Bid:		minus Total Fees:		= Seller's Payment:	
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Up to \$500:	.30 x		=	
\$500-\$1000:	.25 x		=	
\$1000 & up:	.20 x		=	
Exception:			=	

TGEO Fees:	=	
PayPal Fees:	=	
eBay Fees:	=	
Other Fees (if any):	=	

TGEO Fees (add above 4 lines):	=	
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Total Fees (add above 4 lines):	=	
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Name:	
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Address:	
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Phone-Home:		Phone-Work:	
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E-mail Address:	
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Payment shall be made to:		Pick-up:		Mail:	
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Auction Duration (fill in length):		days	Upgrade Features (\$1000 & up) ranges \$25-\$50:	
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Special Info:	
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All shipments are to be insured. (Except in rare instances; see #20 in contract.) Write contact information on "KEY" form.

SIGNATURE OF CONSIGNOR

SIGNATURE OF CONSIGNEE, TheGreatEscapeOnLine.com

